ConnectUPS™ Web/SNMP product family

With the growth in distributed computing, computing and communication resources reside in multiple remote locations—and so do the uninterruptible power systems (UPSs) that protect them. Powerware ConnectUPS Web/SNMP Cards enable you to monitor and control remote UPSs from a Web browser or industry standard network management systems. A complete family addresses a broad range of Powerware UPS models, installation options (internal, external), communications (Web, SNMP, or both), and network rates (10Mbps, 100Mbps, or both):

- **ConnectUPS-X** connects to the X-slot on a Powerware UPS, supports real-time Web and SNMP communication over 10/100BaseT Ethernet connections, and serves as a power-protected switching hub to support three additional 10/100Mbps connections.
- **ConnectUPS-BD** supports Powerware UPSs that have BestDock ports, and provides real-time, Web-based and SNMP-based monitoring and control over 10/100BaseT Ethernet connections.
- **ConnectUPS-E** provides equivalent real-time capabilities in an external device, specifically designed for Powerware 9150 and 9305 UPSs.
- **ConnectUPS BestLink** is an external module specifically designed for monitoring and controlling Powerware Ferrups UPSs.

Simply point your Web browser to the IP address of the ConnectUPS Web/SNMP card for a display of current status. You can access this information from a PC, Internet-ready wireless device, or SNMP management software.

**Features**
- Supports real-time monitoring and control of UPSs across the network
- Enables monitoring and control via Web browsers, *SNMP-compliant network management systems or power management software
- Delivers alarm notifications through email, to mobile phones, pagers, or SNMP traps
- Enables rapid identification and analysis of critical power conditions
- Logs and graphs detailed historical data to analyze trends
- Uses standard communication protocols on 10Mb and 100Mb Ethernet networks
- Performs as a switching hub for three 10/100Mbps connections (ConnectUPS-X)
- Enables orderly shutdown and restart of remote UPSs
- Supports orderly shutdown of protected operating systems during power outages
- Interworks with optional Powerware probe to monitor environmental conditions at remote sites
- Supports in-service installation and upgrades without interrupting critical loads (most models)

*Features may vary depending on the ConnectUPS model

**Real-time monitoring**
Gain up-to-the-minute assurance that computing and communication systems are receiving the continuous, clean power they demand. Through easily navigable Web pages, network administrators can check system status and view critical meter information, such as input and output voltage, UPS load, battery voltage and condition, at any time.

**Visibility via the Web**
ConnectUPS-X, ConnectUPS-BD, ConnectUPS-E and BestLink options support standard Web browsers, such as Internet Explorer or Netscape. Displays have been designed also for simplified viewing using mobile phone or PDA (personal digital assistant) browsers - enabling systems managers to stay informed even when away from their mission-critical workstations and servers.

View critical power parameters over the Web from your PC, mobile phone, or PDA.
Integration with standard SNMP management software
You can use an industry-standard network management system (NMS) - such as HP OpenView, IBM Director, Tivoli, or CiscoWorks 2000 - to monitor power conditions across the enterprise and to manage remote UPS systems and the operating systems they protect.

Remote administration of UPSs
From a Web browser or NMS, which may be hundreds or thousands of miles away, a system administrator can shut down or reboot a remote UPS, perform remote UPS battery tests, and set up scheduled shutdowns of UPSs and associated servers. The ability to shut down or restart systems without a site visit dramatically reduces field service expense and response time. Scheduled shutdowns can be devised to conserve power or tighten security during specific time periods, such as evenings or weekends.

Integrate power protection into your existing SNMP network management system

Automatic notification of alarm conditions
ConnectUPS options send real-time alert notifications to four designated recipients via email, PCS mobile phone, or pager, and via SNMP traps to an NMS or network messaging to Powerware NetWatch software. Each recipient has the option of receiving real-time event messages, daily status reports based on criticality, containing data and event log files, or a combination of routine reports and event notifications.

Rapid notification via email speeds corrective action

Full support for UPS MIB and beyond
For monitoring and managing remote UPSs through an NMS, ConnectUPS options support not only the standard UPS MIB (management information base) SNMP structure, but also Powerware’s unique extensions to that MIB structure, which enable advanced functions that are not addressed in the RFC-1628 standard.

Orderly shutdown of remote operating systems
When alarm conditions persist for a specified period, from 1 to 600 seconds, the ConnectUPS initiates orderly shutdown of affected equipment. Using NetWatch software (which is included with ConnectUPS products and loaded on the protected computers), up to 255 Windows, Novell, Macintosh, and UNIX/Linux computers can be gracefully shut down without operator intervention. This capability ensures data integrity during a power outage that exceeds UPS backup time.

The system manager automatically receives warning messages when (A) the UPS has shifted to battery power, (B) battery power is getting low, or (C) orderly shut-down procedures are being initiated. You define exactly how to manage this shutdown - such as how long after going to battery power to begin shutdown, and how to stage the shutdown of servers by importance.
If the UPS supports individual control of “load segments” (groups of outlets), the ConnectUPS detects these load segments and provides the appropriate level of service to each, as configured by the system administrator.

Track and record detailed historical data
ConnectUPS-X, ConnectUPS-BD, BestLink, and ConnectUPS-E modules have built-in data and event logs that track and record specific power-related occurrences over time, at user-defined increments as fine as one-minute intervals.

Analyze trends with powerful visualization tools.

Graph historical trends for rapid analysis
A JAVA applet on these four ConnectUPS options graphs data and event log values over time, making it easy to analyze chronic power problems and identify trends and cause-and-effect relationships. Zoom and data-masking functions pinpoint specific anomalies for further investigation. Text-based event logs contain easy-to-understand event descriptions with corresponding date and time stamp.

Integrated switching hub capability
The ConnectUPS-X module serves double duty as a switching hub for three additional power-protected 10/100BaseT Ethernet connections, thereby eliminating the expense of buying a separate switching hub and a UPS to protect it.

Monitoring remote environmental conditions
ConnectUPS modules interwork with the Powerware Environmental Monitoring Probe (EMP) to remotely monitor the ambient temperature and humidity of the remote environment, as well as the status of two additional contact devices, such as a smoke detector or open-door sensor. This information can be used to trigger alarm notifications and automated shutdown.

In-service installation and upgrades
ConnectUPS modules can be installed without interrupting critical loads, and can be easily updated over network connections. A simple network-based utility is used to discover and update multiple ConnectUPS modules on the network. For detail about features by model—and which ConnectUPS models are right for your Powerware UPSs—refer to the chart on the next page.

Custom-configure shutdown procedures with easy-to-use screens
To find out more, visit our Web site at www.powerware.com, or contact us at 1-800-753-9433.
## Technical Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>CONNECTUPS-X</th>
<th>CONNECTUPS-BD</th>
<th>CONNECTUPS-E</th>
<th>BESTLINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Card providing remote monitoring and control of Powerware UPSs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Protocol Support</td>
<td>HTTP, SNMP, TFTP, Telnet, BootP, DHCP, WAP, ARP, RARP</td>
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<td></td>
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<tr>
<td>UPS Slot Type</td>
<td>X-slot</td>
<td>BestDock</td>
<td>External</td>
<td>External</td>
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<tr>
<td>Network Support</td>
<td>Ethernet 10/100BaseT</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Switching hub</td>
<td>Yes (Three 10/100BaseT Connections)</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temp &amp; Humidity Monitoring</td>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UPS Compatibility</td>
<td>see chart below</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supported MIB</td>
<td>UPS standard MIB RFC-1628, Powerware MIB, MIB II</td>
<td>BestLink MIB</td>
<td></td>
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<tr>
<td>O/S Supported for Shutdown*</td>
<td>Microsoft Windows 9X, ME, 2000/NT and XP, Various UNIX (including Linux) versions, Novell NetWare, Macintosh</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>0 to 40º C</td>
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<td></td>
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</tr>
<tr>
<td>Operating Humidity</td>
<td>10 – 80%, non-condensing</td>
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</tr>
<tr>
<td>Power Input</td>
<td>9VDC unregulated</td>
<td>12V unregulated</td>
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<tr>
<td>Power Consumption</td>
<td>3.5 Watts</td>
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<tr>
<td>Dimensions (inches) (mm)</td>
<td>4.7x4.5x1.5 120x114x39</td>
<td>5.3x3.2x1.3 134x81x33</td>
<td>5.3x3.4x1.1 134x86x27</td>
<td>5.3x3.4x1.1 134x86x27</td>
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<td>Weight</td>
<td>6oz.</td>
<td>4oz.</td>
<td>6oz.</td>
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<td>Regulatory</td>
<td>FCC Class B</td>
<td></td>
<td>FCC Class A</td>
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</table>

## ConnectUPS/Powerware UPS Compatibility

<table>
<thead>
<tr>
<th>Model</th>
<th>Part Number</th>
<th>Powerware UPSs</th>
<th>Environmental Monitoring Probe</th>
</tr>
</thead>
<tbody>
<tr>
<td>X-slot ConnectUPS-X</td>
<td>103002974-5501</td>
<td>5115 RM, 5125, 9125, 9320, 9330, 9335 and 9340 via Expansion Chassis: 9120, 9170+, 9315</td>
<td>Yes</td>
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<tr>
<td>Best Dock ConnectUPS-BD</td>
<td>103002973-5501</td>
<td>9120 and 9170+</td>
<td>Yes</td>
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<tr>
<td>ConnectUPS-E</td>
<td>103003535-5501</td>
<td>9150 and 9305</td>
<td>Yes</td>
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<tr>
<td>BestLink Web/SNMP</td>
<td>IPK-0318</td>
<td>FERRUPS</td>
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<tr>
<td>Legacy ConnectUPS: ConnectUPS-M</td>
<td>05146288-5501</td>
<td>5115 RM, 5125, 9125, 9320, 9330, 9335 and 9340 via Expansion Chassis: 9120, 9170+, 9315</td>
<td></td>
</tr>
<tr>
<td>ConnectUPS-Ethernet Twisted Pair</td>
<td>101690002-002</td>
<td>9115</td>
<td></td>
</tr>
</tbody>
</table>

### Typical Networked UPS Solution Using ConnectUPS Products

![Diagram of a typical networked UPS solution using ConnectUPS products](Image)

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SFT23FXA
Revision 10/03
Reprint 10/03

**EUROPE/MIDDLE EAST/AFRICA**
- Denmark: 45.3677.7910
- Finland: 358.9.452.661
- France: 33.1.60.12.74.00
- Germany: 49.7841.6660
- Italy: 39.02.66.04.50, 40
- Norway: 47.23.03.65.30
- Sweden: 46.8.598.940.00
- United Kingdom: 44.1753.608.700

**ASIA PACIFIC**
- Australia/NZ: 612.9878.5000
- China: 86.21.6350.0606
- Hong Kong/Korea/Taiwan: 852.2745.6682
- India: 91.11.2649.9414 to 18
- Singapore/SEA: 65.6829.8888

**LATIN AMERICA**
- Argentina: 5411.4343.6323
- Brazil: 55.11.3616.8500
- Mexico: 5255.9171.7777